

Carers UK have updated their website with advice specific to covid-19. Their helpline provides advice for carers dealing with a bereavement during the pandemic and can also offer a benefits check to assess if your eligibility has changed. The helpline can be contacted on **0808 808 7777**

Full details of the Carers UK advice is available via this link:

<https://www.carersuk.org/help-and-advice/practical-support/when-caring-ends/bereavement>

Support with Grief

During this difficult time dealing with grief has become even more challenging with the need to socially distance and self-isolate. The Cruse helpline is still open with extended hours and can be contacted on **0808 808 1677**

General advice on grief and advice specific to covid-19 has been updated on the Cruse website:

<https://www.cruse.org.uk/get-help/coronavirus-dealing-bereavement-and-grief>

Registering the death

During the pandemic the doctor will be able to scan and email the Medical Certificate Cause of Death to your registrar so you don't have to take it there in person. You should then make a telephone appointment with the registry office to register the death.

Registry Offices

Croydon 020 8726 6300

Lambeth 020 7926 9420

Lewisham 020 8314 9268

Southwark 020 7525 7669

Ask the registry office if the [Tell Us Once](#) scheme is available. This scheme lets you report a death to most government organisations in one go.

For further advice you can contact the Bereavement Advice Centre on **0800 634 9494**

Organising the Funeral

Restrictions on funerals during the pandemic will make the service feel very different to how they normally would. The National Association of Funeral Directors website provides answers to questions relating to these changes: <https://nafd.org.uk/funeral-advice/>

And the Bereavement Advice Centre can offer advice on **0800 634 9494**

Funeral Expenses Payments (FEP) have been increased - with effect from 8 April 2020

To check for eligibility go to: <https://www.gov.uk/funeral-payments>

Benefits

If you receive Carers Allowance this will continue for 8 weeks after the death of your loved one. The death of the person you looked after may have an effect on your own financial situation and you may need to find out which benefits you can claim now your circumstances have changed. The Carers UK helpline can offer a benefits check **0808 808 7777**

Housing

Your housing situation may change when your caring role changes or comes to an end. If renting you may have Succession rights over the tenancy. If you have a mortgage the details of your mortgage will determine what happens.

As both circumstances are complicated you can contact Shelter London for advice over the phone on **0344 515 1540**

<http://england.shelter.org.uk>